

### **G.1.2.1 (Procedure) Public Complaints and Hearings**

Responsible Department: Associate Vice Chancellor of Communications, Legal Services

Based on Board Policy: [G.1.2](#) Public Complaints and Hearings

Approved: 8-18-09

Last Amended: 2-13-14

Reviewed: 2-13-14

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For guidance on public complaints and hearings, see [B.8.1](#) and [D.3.3.1](#).